



fireforensics
SOLVING THE PUZZLE OF FIRE

Remote Scene Assessment Service

When interstate and international travel is severely restricted due to the COVID-19 pandemic, we are able to offer remote investigations through our Remote Scene Assessment Service.

The Remote Scene Assessment Service is tailored for clients who have incidents that require immediate investigation in rural or remote locations within Australia, or at overseas locations. The service is not intended or suitable to replace in-person scene examinations in the majority of cases.

The Remote Scene Assessment Service is suitable primarily for large-loss incidents in the mining and heavy engineering sectors, which we are unable to attend in person. By assessing the scene remotely, we can give appropriate advice to the client on the potential for establishing the origin, cause and liability of the incident, and if necessary, advice on preserving the evidence until an in-person inspection can be conducted at a later stage.

Our aim is to provide real-time specialist guidance and advice to suitable on-site personnel via portable devices. Using suitable video and voice apps (e.g. Zoom, Teams, FaceTime, WhatsApp), the on-site operator will capture views and information at our direction, which may enable us to determine the origin and cause of the fire and/or explosion. It is essential for the on-site operator to be suitably skilled and familiar with the plant or equipment in question, and its operation. Maintenance engineers and similar personnel are suited to this task.

The Remote Scene Assessment Service is a cost-effective method of carrying out a basic investigation of a small or low cost incident, such as a house fire. Where a local insurance assessor or structural engineer is on-site, we can link directly with this person and reduce further time and costs.

We require that the entire assessment process be recorded as it occurs in order to provide data for a real-time evaluation, as well as any subsequent interpretation. The recording, in its entirety, may be produced in any subsequent litigation, which clients and on-site operators must be aware of and consent to prior to the commencement of the Remote Scene Assessment Service.

Please contact us at office@fireforensics.com.au or go to www.fireforensics.com.au for more information on our services.

